

THE WESTIN

ST. FRANCIS
SAN FRANCISCO
ON UNION SQUARE

FACT SHEET

Location: Union Square, 335 Powell Street (Between Post & Geary), San Francisco, CA 94102

Telephone: (415) 397-7000 (Hotel)
(800) WESTIN 1 (Westin Hotels & Resorts Central Reservations Office)

Facsimile: (415) 774-0124 (Hotel/Guest Fax)
(415) 774-0200 (Sales Office Fax)
(415) 403-6891 (Catering Office Fax)

Cable: STFRANCIS

Web Site Homepage: <http://www.westin.com> (Westin Hotels & Resorts)
www.westinstfrancis.com
Reservations may be made over this site on the Internet

eSALESKIT: <http://www.westinstfrancisgroups.com/>

ePLANNERTOOLKIT: <http://www.westinstfrancisgroups.com/planner>

Hotel E-Mail: stfra@westin.com

Room Information: 1,195 guest rooms, including 58 suites
Main Building, 12 floors (616 rooms/51% of inventory) built between 1904-1913
Tower, 32 floors (579 rooms/49%) built in 1972
63% of rooms are single-bedded, 35% are double-bedded, 2% are parlors without beds
10% of rooms have connecting/adjoining rooms
Accessible rooms for the physically challenged available upon request
High-speed and Wired Internet access in all guest rooms (in-room package \$14.95 or
TeleCom Bundle including local domestic/long distance calls and HSIA \$16.95)

Meeting Space: Over 56,000 sq. ft. of flexible meeting and banquet space, in 32 distinctive rooms
Largest ballroom accommodates receptions for up to 1,500 guests. High-speed Internet
access in all meeting rooms available.

Restoration: Evolution of a Legend. Experience the Signature Style of our \$200 million
transformation over the past six years. The Westin St. Francis Classic.Modern.Timeless.

Key Staff: **Jon D. Kimball, General Manager**
Kirsten Guill, Hotel Manager
Michael Smutzer, Director of Rooms
Meryl Kirschenberg, Director of Sales & Marketing
Bill Hedgepeth, Director of Catering & Convention Services
Marcelo Infante, Director of Finance
Paul Chan, Director of Banquets
Aggie Berbeka, Director of Revenue Management
Bernd Liebergesell, Executive Chef/Director of Food & Beverage
Robert Gonzalez, Director of Housekeeping
Ernie Campos, Director of Engineering
Kevin Aiken, Director of Security & Safety

Location: Located in the heart of downtown San Francisco on Union Square. Surrounded by world-class shopping, restaurants, theatres and art district. Cable cars stop at the front door. Just a short walk from the Financial District, Chinatown and Moscone Convention Center. Thirty minutes (12 miles) to San Francisco International Airport; 40 minutes (15 miles SE) to Oakland International Airport.

Credit Cards: American Express, Visa, MasterCard, Diners, JCB, Discover, Encore.

Check-In: 3:00 PM **Check-Out:** 12:00 PM

Management Co.: Starwood Hotels & Resorts Worldwide, Inc.

IN-HOUSE SERVICES AND FACILITIES

AT&T Language Line Service Available
Baby-Sitting Service Referral
BOURBON STEAK
Braille Menus, Elevator and Room Numbers
Business Center (Mezzanine Level)
Caruso's Coffee/Wine Bar
Catering
CLOCK BAR
Convention Services
Doctor Referral (HOTELDOCS referral line only)
Express/Video Check-Out
Facilities Available for Guests with Disabilities
Heavenly Dog Beds
Les Clefs d'Or Concierge
Laundry & Valet Service
Lost and Found
Meeting Facilities for up to 1,500
Multi-Lingual Concierge Service
Notary Public
Postal Service
Reservations
In-Room Dining
Safety Deposit Boxes
Sales
Secretarial/Business Services (outsourced by referral)
Security
Shoe Shine
100% Non-Smoking Rooms
St. Francis Health Club & Spa
Taxi Service
The Oak Room Restaurant
T1 and Fiber High Speed Internet
Valet Parking
Westin Kids Club™
Westin One Call™ Small Meeting Planning Services
Wireless Internet in Caruso's and The Oak Room Restaurant, Meeting Rooms and Guest Rooms (fee)

ST. FRANCIS SHOPS AND SERVICES

Apparel – *B.C.B.G. MAXAZRIA*
Audio Visual Services- *Swank Audio Visuals*
Car Rental – *Hertz*
Chateau Montelena
Gift and Sundry Shop – *The Medallion*
Lingerie Boutique - *Victoria's Secret*
Specialty Boutique – *Cop Copine*
Specialty Boutique - *PINK*
Specialty Boutique- *Goyard*
Tours – *San Francisco Sightseeing*

FITNESS INFORMATION

St. Francis Renewal & Westin Workout – Main Building (across from The Oak Room Restaurant)
Offering specialty spa treatments, massages, manicures, pedicures and state-of-the-art fitness equipment in a luxurious surrounding. Locker rooms and top quality amenities including bath products, robes and slippers are available.

Cost: \$30.00 per stay or \$12.00 per day; all treatments include Health Club access on the day of appointment

Club Hours:

Monday-Thursday: 5am - 10pm

Friday: 5am – 8pm

Saturday and Sunday: 7am-8pm

Spa Treatments Available: Daily 8am-8pm

24-hour advanced reservations are recommended to ensure availability.

All treatments include Health Club access on the day of the appointment.

No-shows or reservations canceled within 24 hours of the appointment will be charged the full amount of the treatment.

Large Group Spa Service Information (Groups of seven or more)

Two week advanced reservations are recommended to ensure availability.

An automatic 20% gratuity is included with each appointment.

No shows or reservations canceled within 72 hours of the appointment will be charged the full amount of the treatment.

For reservations or further information, please call St. Francis Renewal & Westin Workout at 415-774-0357.

GUEST ROOM INFORMATION

Rooms are divided between the historic 1904 Main Building and the contemporary 1972 Tower. The Main Building is particularly varied in room sizes, even among similar classification.

Basic Room Information:

- 1,195 guest rooms, including 48 suites.
- 63% of rooms are single-bedded, 35% are double-bedded, 2% are parlor rooms without beds
- 10% of rooms have connecting/adjoining rooms
- 5% of rooms have showers only

Available on request for any room type in both sections:

- Accessible rooms
- Connecting rooms

Services/Amenities In All Guest Rooms:

- 250 Thread Count Sheets and Duvets
- Air Conditioned Rooms
- Bathrobes (upon request)
- Bedside, Cordless Phones
- Cable Channels
- Complimentary Ice Machines on Every Guest Room Floor
- Complimentary USA Today Newspaper Daily
- Conair 1875 Hairdryers
- Heavenly Cribs Available
- Digital Alarm Clock Radio
- Handicap Accessible
- Heavenly Dog Beds Available
(dog must be 40 lbs. or less; includes Westin Heavenly Dog Bowls and Mats)
- High Speed Internet
- In-Room Massage Available
- In-Room Mini Bar
- In-Room Movies
- In-Room Safes
- Iron and Ironing Board
- LodgeNet
- 100% Non-Smoking Rooms
- 37 in. LCD TV's
- Phone Books
- Private Label Westin Brand Bath and Beauty Products
- Refrigerators Available
- Rollaway Beds Available
- Telephone with Personalized Voicemail Available
- Terrycloth Towels
- Turndown Service Upon Request
- Wake-Up Calls Upon Request
- Westin Heavenly Baths™
- Westin Heavenly Bed™
- Writing Desk and Chair

MAIN BUILDING

- Features two guest room categories: Traditional and Grand Deluxe Parkview
- 616 rooms built between 1904 and 1913; rooms reflect a turn-of-the-century San Francisco charm
- All Main Building rooms offer high ceilings chandeliers and ornate woodwork
- All rooms are furnished with new, Empire-style furniture
- All rooms have windows that open
- All rooms feature our trademark Heavenly Bed™ and Heavenly Baths™
- Guest rooms are on Floors 3 through 12
- 37" Plasma TV's
- LodgeNet

GRAND DELUXE (Room Type: King)

- 87 Deluxe Rooms
- One king, or two double bedded rooms
- Best views in Main Building - all deluxe rooms have Union Square views
- Maximum occupancy: four
- One rollaway or crib will fit in the larger rooms
- As with Traditional, these rooms vary in size from 200-360 square feet, however, they all offer Union Square views and many are considered among the largest rooms

TRADITIONAL (Room Type: King=C, D/D=B)

- 267 Traditional Rooms
- One king, or two double bedded rooms
- Most rooms offer outside views of Post or Geary Streets, some offer recessed views of Powell Street/Union Square and some are off the rear courtyards
- Maximum occupancy: four
- One rollaway or crib will fit in the larger rooms
- These rooms are all more spacious than the traditional queen accommodations and range from 200 to 350 square feet

TRADITIONAL QUEEN (Room Type J)

- 225 Standard Rooms
- One queen bed
- Interior courtyard view
- Maximum occupancy: two, however recommend single occupancy only
- No Rollaways/Cribs can be accommodated
- These standard rooms are the most intimate, most economical rooms in our inventory, with an overall space more suitable for one person ranging from 145 to 175 square feet. Closet space and drawer space can be limiting for two guests, in the case of longer stays.

SUITES

- Eighteen Classic Suites offer rooms adjoining a small parlor overlooking Geary Street
- Five Park View Suites overlooking Union Square
- Four elegant Specialty Suites offering unique layouts and distinctive décor
- All Main Building specialty suites (State, Chairman, London and MacArthur were at one time San Francisco residences of former permanent guests)
- All Main Building Specialty Suites offer semi-private entrance via the Post Street elevator

TOWER BUILDING

- Featuring three room categories: Traditional, Deluxe and Grand View Deluxe
- The Tower was built in 1972 as the modern addition to the hotel
- The Tower offers 581 spacious (330-350 square feet) rooms on floors 4 through 30
- All Tower rooms are very similar in layout, furnishings and decor
- Each room has a large bay window (70% open)
- The Tower is accessed by five glass elevators
- All rooms feature our trademark Heavenly Bed™ and Heavenly Baths™

TRADITIONAL

- 245 Traditional Rooms
- One king or two-double beds in room
- Maximum occupancy: three in king, four in two double beds
- One Rollaway/Crib can be accommodated in king-bedded rooms only
- All Tower rooms are uniform in size. Traditional rooms are all located on the lower floors 4-17 of the Tower.

DELUXE

- 116 Deluxe Rooms
- The view is the singular difference between Traditional and Grand Deluxe Tower rooms
- Deluxe rooms are all located on the higher floors (17-21 of the Tower)
- Recently renovated with city views
- (Remaining details are same as in Traditional Tower rooms)

GRANDVIEW DELUXE

- 190 Grand View rooms
- Located on highest floors (22-30 of the tower)
- Completely transformed and featuring premier views (bay or city skyline)

SUITES

- 15 convenient Executive Suites located in the southeast corners of the Tower; 7 on low floors, 8 on higher floors
- Six luxurious Specialty Suites located on the 31st floor (Windsor, Shangri-La, Bridgeview, Union Square, Golden Gate, and Pacific); transformed in 2009
- Featuring the Windsor Suite, the 1983 home to Queen Elizabeth II, renovated in June 1996

TRANSPORTATION INFORMATION

AIRPORT TRANSPORTATION

- Taxis are available at the Airport Cab Stand, or outside the Powell Street entrance. Approximate charge, one-way: \$40-45 excluding gratuity, for up to four people. Allow 30-45 minutes total travel time.
- Rental Cars are available throughout San Francisco International, as well as around Union Square. There is a Hertz Rental Car Desk in the hotel's Main Building Lobby.
- MUNI – underground public transportation at \$2.00 per person and \$ 0.75 for children and Seniors. Operating hours vary by line.
- Cable Car – operating hours are 6am to 12 midnight. \$5 per person.
- Bart – from Powell Street to Oakland Airport \$3.80 each way or \$7.60 roundtrip; from Powell Street to SFO \$8.10 each way or \$16.20 round trip.
- Shuttle Service - Service on Geary Street - All services are by reservation only. Rate: \$17.00 (to SFO)

RECREATION AND ENTERTAINMENT

LOCAL MUSEUMS AND THEATRES

ACT

Asian Art Museum
Cable Car Barn and Museum
California Academy of Sciences
Davies Symphony Hall
M.H. de Young Museum
Exploratorium
Japanese Tea Garden
Legion of Honor
National Maritime Museum
San Francisco Museum of Modern Art

ATTRACTION

DISTANCE (approx.)

Transamerica Pyramid	1mi
Lombard Street	1.5 mi
North Beach	1 mi
Fisherman's Wharf	2 mi
Golden Gate Bridge	4 mi
Sausalito	10 mi
San Francisco Int'l Airport	12 mi
AT&T Park	1.6 mi
Westin SFO	13 mi
Oakland Int'l Airport	15 mi
Westin Hotel, Santa Clara	37 mi
Cable Cars	At front door
Shopping	At front door
Theatre District	1 block
Market Street	3 blocks
Nob Hill	4 blocks
Financial District	5 blocks
Masonic Temple	5 blocks
Sony Metreon	6 blocks
Yerba Buena Gardens	6 blocks
Moscone Center	7 blocks
Civic Center	10 blocks
Gift Center/Showplace Square	2.5 blocks

Nearest Swimming Pool - 2 blocks northwest, Nearest Public Golf Course/Presidio 3.5 miles, Nearest Tennis Club - 3/4 mile south.

HOTEL PARKING

The hotel offers Valet Parking for 280 cars. Overnight parking for \$51.00, plus tax (14%), including in/out privileges daily (\$58.00, plus tax (14%) for oversized vehicles or SUV's). Overnight guests are always given priority for available parking spots over restaurant guests, banquet attendees, or public parking requests.

NEARBY PARKING

Several lots are located in the Union Square area. Average charge: \$32.00 for overnight parking, with no in/out privileges.

AWARDS

2011

- Congratulations to the entire team at The Westin St. Francis for your recent “Recommended” rating in the Michelin Guide San Francisco, Bay Area and Wine Country 2011
- AAA Four Diamond Award 2011

2010

- Tripadvisor (for business)
The Westin St. Francis has achieved a Tripadvisor rating of 4 by its guests and has been awarded certificate of excellence for 2010
- AAA Four Diamond Award 2010

2009

- AAA Four Diamond Award 2009

2008

- AAA Four Diamond Award 2008
- Fido Friendly Magazine - Top 23 Dog-Friendly Hotels, April 2008
- San Francisco Opera Star of Excellence Award 2008

DINING AND ENTERTAINMENT

Breakfast

The Oak Room Restaurant - 6:30 a.m. - 10:30 a.m. Monday – Friday

6:30 a.m. - 11:30 a.m. Saturdays and Sundays

Caruso's – Coffee & Pastries - 6:00 a.m. - 11:30 a.m.

In-Room Dining - 6:00 a.m. - 11:00 a.m. Monday - Friday (Children's Menu Available)

6:00 a.m. – 12 noon Saturday & Sunday

Lunch

The Oak Room Restaurant – 12 noon - 2:00 p.m.

Caruso's – Sandwiches & Salads 11:30 a.m. - 8:00 p.m.

In-Room Dining - 11:00 a.m. - 5:00 p.m. Monday - Friday (Children's Menu Available)

11:00 a.m. - 5:00 p.m. Saturday & Sunday

Evening Fare

The Oak Room Restaurant 5:00 p.m. - 10:00 p.m.

Caruso's – Cocktails 1:00 p.m., Appetizers 5:00 p.m. – 8:00 p.m.

BOURBON STEAK- Dinner Sunday-Thursday 5:30 p.m.–10:00 p.m.; Friday & Saturday 5:30 p.m.-10:30 p.m.

CLOCK BAR – Cocktails and Appetizers 4:00 p.m. – 2:00 a.m.

In-Room Dining - 5:00 p.m. - 10:30 p.m. Evening Dining, 10:30 p.m. - 6:00 a.m. Late Night Dining



BOURBON STEAK (a Michael Mina Restaurant)

Visit our newest restaurant BOURBON STEAK, a Michael Mina Restaurant, located in our celebrated landmark lobby (across from CLOCK BAR); A modern American steakhouse offering contemporary fare tailored to the San Francisco dining audience, incorporating fresh, seasonal West Coast ingredients with a focus on all natural, organic, and hormone free cuts. The signature Michael Mina's Classics include Black Truffle Mac & Cheese, 28 oz. Porterhouse, and Maine Lobster Pot Pie. Appetizers: \$14 - \$29, Ice Cold Shellfish: \$13 - \$39, Accompaniments: \$15-\$29, Beef: \$42 - \$72, Sides: \$9-\$14, Desserts: \$12. BOURBON STEAK is open for dinner Sunday-Thursday 5:30 p.m.–10:00 p.m.; Friday & Saturday 5:30 p.m.-10:30 p.m.. The bar and lounge opens nightly at 5:00 p.m. Reservations for BOURBON STEAK can be made by calling 415-397-3003.

THE OAK ROOM RESTAURANT

This beautiful, wood-paneled room opened with great fanfare in 1913 as the Men's Bar, celebrating the completion of the final wing of the Main Building. They say that history repeats itself and there is no better evidence than in this beautiful, ever-changing dining room which is a testimonial to the historic Westin St. Francis Hotel, our loyal guests and patrons and to the great City of San Francisco. The historic Oak Room Restaurant serves a full menu of American favorites with international flavors for breakfast, lunch and dinner. Menus include Westin Kids Club items for children under 12, and "Smart Dining" selections that are higher in protein and lower in sodium and fat. Breakfast Monday – Friday from 6:30 a.m. - 10:30 a.m.; Saturday – Sunday until 11:30 a.m.; Lunch 12 noon – 2:00 p.m.; Dinner from 5:00 p.m. – 10:00 p.m. Located in the Main Building; Cocktails, appetizers, WIFI access.

CLOCK BAR

Introduce your palate to the sophisticated CLOCK BAR, the only San Francisco cocktail lounge created by Michelin chef Michael Mina. Set in the historic lobby of The Westin St. Francis, CLOCK BAR combines classic San Francisco elegance with an updated, chic modernity, creating an atmosphere as warm and approachable as the city itself. To complement the artisan cocktails, beers and wines, CLOCK BAR offers a collection of the finest locally-produced bar snack foods, the origins of which span the globe. Open 4 p.m. to 2 a.m. daily. Cocktails \$12 - \$15, Beers starting at \$6. Bar Snacks \$4 - \$19

CARUSO'S

Located in the Tower Lobby, Caruso's offers specialty coffee drinks, homemade pastries, wines by the glass, panini sandwiches, salads and a full bar. Bar menu available 5:00 p.m. – 8:00 p.m. and cocktail service from 1p.m. to 8:00pm. Wireless access.

January 2012